



TERMS AND CONDITIONS

(A) CityNexus Rewards Exclusive for Tourists

1. The promotions are open only to international tourists visiting Singapore.
2. **To qualify for any tourist redemption, shopper must present:**
 - **An original valid foreign passport**
 - **A valid Singapore Electronic Arrival Card (SG Arrival Card) or proof of tourist entry into Singapore**
 - **Proof of entry such as boarding pass, flight itinerary, hotel booking, electronic visit pass (e-pass)**
3. Both documents must be presented in person at the Customer Service Counter at Basement 2 for verification prior to redemption.
4. Singapore Citizens, Singapore Permanent Residents, Work Pass holders, Employment Pass holders, S Pass holders, Dependant Pass holders, Long-Term Visit Pass holders and Student Pass holders are not eligible to participate in the tourist promotions unless otherwise stated.
5. City Square Mall reserves the right to request additional identification and supporting documents to verify eligibility.



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6. City Square Mall reserves the right to refuse any redemption where eligibility cannot be verified, or where the original passport, SG Arrival Card, receipts or supporting documents are not produced upon request.
7. **To qualify for rewards points and redeem the gift-with-purchase(s), shopper must download CityNexus Mobile Application and sign up for a member account. Creation of account is free.**
8. **To redeem a \$5 CDL E-Voucher, qualifying tourists must present their original passport, valid SG Arrival Card and maximum 2 same-day qualifying receipt(s) of \$50 spending, redeemable at Basement 2 Customer Service Counter.**
Limited to the first 500 redemptions, maximum 2 combined same-day receipts and 1 redemption per shopper per day, while stocks last.
9. **To redeem the Tic-Tac-Toe Set, qualifying tourists must present their original passport and valid SG Arrival Card and show proof of a Google Review submitted for City Square Mall. The review must be verified by the Customer Service Ambassador at Basement 2 Customer Service Counter before redemption of the Tic-Tac-Toe Set.**
Limited to the first 1,000 redemptions and 1 redemption per shopper per day, while stocks last.
10. **To participate in our Eco Stamp Rally Trail, you may pick up your stamp card at Basement 2 Customer Service Counter. Visit the stations and collect the stamps as you go. Complete your card and redeem a fun surprise.**
11. Only original machine-printed official receipts are accepted. Handwritten receipts are not accepted. Transaction / charge slips from credit card / debit card / NETS payment will not be accepted. Receipts are allowed for one-time redemption only.
12. **Limited to one redemption per tier, regardless of total amount spent, unless otherwise stated.**
13. **Receipt(s) can only be used once and cannot be reused for any other redemptions, unless otherwise stated.**
14. Redemptions are on a first-come, first-served basis and while stocks last.
15. For purchases that are offset with vouchers, the original spend amount is applicable.
16. For all instalment payment plans, only the initial payment will be considered for redemption. Subsequent payments made for such instalment plans will not be accepted.
17. Shoppers who consent to receive future communications, are consenting to City Square Mall and their authorised agents and service providers to send shoppers updates, news, survey requests, promotions and event invitations relating to City Square Mall or other consented properties ("Marketing and Promotional Updates"), and to City Square Mall and their authorised agents and service providers to collect, use, disclose and / or process shoppers' personal data as necessary in order to send shoppers the consented Marketing & Promotional Updates.

Shoppers may unsubscribe from this service at any time via the received eDM or through the CityNexus Mobile Application under 'Communication' in 'Preferences & Settings' in 'My Account'.



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18. All information collected such as Name, Contact Number, Email Address, Address etc., will be kept confidential and used for consented marketing communication purposes only.
19. Visit citynexus.app for more details on CityNexus Rewards.
20. Other terms and conditions apply.