

# A Big Thank You!

**Thanks to your continued support, City Square Mall and Palais Renaissance received top honours for Service Excellence**

The Excellent Service Award is conferred by the Singapore Retailers Association to recognise outstanding individuals who have delivered quality service.

Our team members at City Square Mall and Palais Renaissance have clinched 1 SuperStar Award, 5 Star Awards and 1 Silver Award at the SRA Excellent Service Award 2019.

It has been our pleasure serving you and we will strive to continue delighting you!



**David Chew**

EXSA SuperStar & Star Award Winner  
City Square Mall

Sincere and caring by nature, David commits himself to elevating the quality of shoppers' experience and consistently strives to provide service that puts a smile on every shopper's face. He is an eternal optimist whose motto in life is 'H.O.P.E' – Help Other People Everywhere, and believes that nothing is impossible so long as one sets one's heart and mind to it.



**Flogean Baguio**

EXSA Star Award Winner  
Palais Renaissance



**Aarila Ho**

EXSA Star Award Winner  
City Square Mall



**Natalie Lim**

EXSA Star Award Winner  
City Square Mall



**Sarah Jimenez**

EXSA Star Award Winner  
City Square Mall



**Patsy Lim**

EXSA Silver Award Winner  
City Square Mall